

IF A PLAYER/PARENT DECIDES TO WITHDRAW PRIOR TO TEAM JERSEY/SHIRT ORDERS BEING PLACED, THOSE REQUESTS WILL BE REVIEWED/APPROVED BY OUR BOARD OF DIRECTORS. IF APPROVED, A REFUND WILL BE PROCESSED MINUS A \$5 CREDIT/DEBIT CARD PROCESSING FEE. ALL REFUND REQUEST WILL INCLUDE A \$15 PROCESSING FEE.

IF TEAMS' JERSEYS/SHIRTS HAVE ALREADY BEEN ORDERED, TYPICALLY 2-3 WEEKS PRIOR TO START OF THE SEASON, SHOULD A REFUND BE REQUESTED AND APPROVED, THE AMOUNT REFUNDED WILL BE THE REGISTRATION AMOUNT LESS THE COST OF THE TEAM SHIRT. ADDITIONALLY, ALL APPROVED REFUNDS AT A MINIMUM WILL INCLUDE ALL TRANSACTION CHARGES. LUBBOCK YOUTH SOFTBALL HAS INCURRED AND PAID (CITY OF LUBBOCK FEES - \$7, ONLINE CREDIT CARD PAYMENTS FEES - \$5) EITHER IN THE ORIGINAL REGISTRATION OR VIA ELECTRONIC REFUND PROCESS. ALL REFUND REQUEST WILL INCLUDE A \$15 PROCESSING FEE. LUBBOCK YOUTH SOFTBALL (W.T.G.A.A) IS UNABLE TO CANCEL SHIRT ORDERS OR RECOUP THE COST ONCE UNIFORM ORDERS ARE SUBMITTED. **IF YOU WITHDRAW AFTER THE START OF THE FIRST GAME, REGISTRATION FEES WILL NOT BE REFUNDED.**

ALL REFUND REQUESTS MUST BE SUBMITTED IN WRITING TO LUBBOCK YOUTH SOFTBALL AND CAN BE SENT TO LBKYOUTHSOFTBALL@GMAIL.COM OR TURNED INTO ANY OF THE LYS LEAGUE COMMISSIONERS OR BOARD MEMBERS. IF YOU HAVE REQUESTED A REFUND, PLEASE NOTE THAT IT MAY TAKE UP TO 14 BUSINESS DAYS TO PROCESS THE REFUND UPON THE APPROVAL OF THE SAID REFUND REQUEST.

To submit a refund request, the following information is required:

- Players name
- Parent's/Guardian's name on the original registration
- Division the player was registered in (I.E 6U, JR Girls)
- Player/Parents Address confirmation
- Reason for refund request (**REQUIRED**)

AT NO POINT WILL ANY REFUND BE APPROVED IF THE PLAYER OR ANY OF THEIR RELATIVES HAS BEEN DISMISSED OR SUSPENDED DUE TO UNSPORTSMANLIKE BEHAVIOR OR NOT ABIDING BY LYS/USSSA CODE OF CONDUCT.